



WorkingSm@rt® + IBM Notes

Who Should Attend:

Anyone who uses IBM Notes, especially managers, technical and sales professionals, supervisors, administrators, and project leaders.

Format:

- 1-day instructor-led session using IBM Notes
- Coaching session to reinforce learning

Tools Provided:

- Comprehensive Learning Guide and Resource Manual
- Enrolment in our monthly LearningLink e-newsletter

Related Training:

- WorkingSm@rt® 365
- WorkingSm@rt® in Meetings
- Priority Planning

Power up your communication and collaboration while prioritizing your workload

Whether you're in the office or on the move, learn how to manage your time and priorities and consolidate personal, team, corporate and external information.

This course will help you:

- Gain essential management skills harmonized with IBM Notes tools
- Gain control of your inbox and email
- Improve your communications
- Manage time, tasks, and activities
- Focus consistently on priorities

The logo for Priority Management, featuring the word "Priority" in a stylized, red, cursive script font with a registered trademark symbol (®) to the upper right.

A Better Way To Work

For more information and to see how Priority Management can help you work smarter, call your local Priority Management office or contact us at: www.prioritymanagement.com/contact_us

Testimonials:

"I expected to learn how to make better use of IBM Notes. I came away with a whole new framework for managing the information that crosses my desk each day. Not only have I freed up an hour a day of work time, I have significantly reduced my "mind traffic" with a single consolidated to-do list and a mechanism to get back information when I need it. Priority Management have some great tools that will put you back in control of your day."

A. W.

Team Leader

Western Power

"Going into the Working Smarter with IBM Notes I was a little sceptical about using this new aid to achieve a zero inbox at the end of each day. In addition to this it had to save me around 75 minutes a day, I thought I had heard it all before. With 15 years experience within Executive Assistant and Management Roles I thought that time had taught me to manage myself and others well. After the session I had to invest approximately 5 hours to put this system into place if I was going to give it a go. To my amazement this paid off within the first week thanks to my dedication and attitude to believe in the process. I was averaging the 75 minutes along with being able to assist my staff in managing their own time. Thank you Priority Management. "

C.B.

Regional Administrator

AMP Financial Planning

Detailed Synopsis:

WorkingSm@rt® using IBM Notes

Welcome to the Priority Management WorkingSm@rt® using IBM Notes Workshop. This workshop has been developed to empower you to take control of your work. Priority Management teaches you how to change behaviors and optimize the use of technology to take control of your time, productivity, collaboration and work results.

Unit 1 Being Productive:

This unit will introduce you to the key elements to help you refine your organizational toolkit with an increased understanding of working on those areas that add greatest value and the need to prioritize. With this productivity platform in place, you will be in a better position to recognize and manage distractions and interruptions.

Unit 2 Setting Yourself Up to Work Sm@rt:

You will gain a deeper understanding of what's available in the Notes "toolbox" and set up the main components to enable you to work smart with enhanced focus. Learn how to increase your productivity and eliminate unhelpful habits.

Unit 3 Manage Your Emails Effectively:

We will show you how to manage your emails. You will learn ways to manage emails you can't act on immediately and learn how to deal with low priority emails. We will show you effective ways to file and find your mail and stay with your priorities regardless of the volume of email traffic.

Unit 4 Managing Commitments to Enable a Sense of Achievement:

You will learn the importance of the IBM Notes Calendar and how to avoid becoming a victim of "planning fallacy". The exercises will help you become a more proficient time manager and begin the process that ensures a sense of achievement.

Unit 5 Achieve Better Results Through Effective Communication & Delegation:

Learn how to plan, capture and follow up effectively on important communications and delegations.

Unit 6 Priority Planning For Results:

You will discover how the planning process works for you. The planning cycle will help you become more strategic in your daily choices. Through consistent on time delivery you will be able to have a greater sense of accomplishment individually and as a team member.



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